

Exclaimer Auto Responder

Release Notes

Version Number

The current version number for this product is: 2.0.0

System Requirements

Hardware	Minimum Requirements	Recommended Requirements
CPU	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.
Memory	2GB	4GB
Disk Space	350 MB	500MB
Screen Resolution	1024 x 768 pixels	1152 x 864 or higher
Software	Minimum Requirements	
Operating Systems	Windows Server 2003 R2 x64 (including all service pack levels). Windows Server 2008 x64 (including all service pack levels). Windows Server 2008 R2 x64 (including all service pack levels). Windows Server 2012. Windows Small Business Server 2008. Windows Small Business Server 2011.	
Exchange Server	Microsoft Exchange Server 2007 SP1 Rollup 5 and above. Microsoft Exchange Server 2010 RTM and above. Microsoft Exchange Server 2013 RTM.	
Exchange Server Roles	Microsoft Exchange Hub Transport Server (2007 & 2010) Microsoft Exchange CAS and or Mailbox Server (2013 only)	
Microsoft .Net Framework	Microsoft .Net Framework 2.0.	

Downloading

Please refer to the following link on the Exclaimer website:

<http://www.exclaimer.com/downloads/auto-responder/default.aspx>

Installing

Download the 'Auto Responder 2.0' installation file 'setup.exe' and run on the Microsoft Exchange Hub Transport Server for Exchange 2007/2010 or CAS and or Mailbox Server for Exchange 2013. An MSI is available from support by contacting support@exclaimer.com.

Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Auto Responder 2.0' or via 'Add/Remove Programs' in Windows Server 2003 or 'Programs and Features' in Windows Server 2008 & 2012.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

Operating System	File Location
Windows Server 2003 R2 x64	\Documents and Settings\All Users\Application Data\Exclaimer Ltd\Auto Responder
Windows Server 2008 x64 Windows Server 2008 R2 x64 Windows Server 2012 Windows Small Business Server 2008 Windows Small Business Server 2011	\ProgramData\Exclaimer Ltd\Auto Responder

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

Export Steps

1. Open the Exclaimer Console.
2. Select the 'Exclaimer' node.
3. Open the 'Action' menu.
4. Select 'Export Configuration...'
5. Select a location and filename for the export.
6. Press Save.

This will export all your settings including all your templates and licensing data.

Upgrading

Upgrading from Auto Responder 1.0 to Auto Responder 2.0.0 can be achieved via the 'setup.exe' which will perform an in-place upgrade.

Important:

When upgrading from Auto Responder 1.0 to Auto Responder 2.0.0 the product will go into trial mode. You will need to obtain a new license for Auto Responder 2.0.0 from the Exclaimer Sales team.

New Features

- In-place upgrades. No need to uninstall the previous version.
- Copy and import template data from other Exclaimer products.
- Ability to delay the sending of an auto response.
- Ability to trigger policy conditions and populate template data using either the SENDER or FROM parts of a message.
- Ability to stop processing policies if a policy exception is encountered.
- New "Conditional Field" component.
- New "List of fields" component.
- New "Social media strip" component.
- New "QR Code" component.
- New "Personal Block" component.
- New "Address Block" component.
- New "Other User's AD field" component.
- Nested {fields} can inherit the properties of their parent.

- General performance and scalability improvements.

Changes

- Status View has been removed and all operational events are now logged in the 'Exclaimer' Windows event log under 'Application and Services Logs'.
- Email notifications removed. Notifications are now recorded in the Windows event log.
- Image button in the template editor now uses {Custom Image} field.
- Hyperlink button in the template editor now uses {Custom Hyperlink} field.

Fixed Issues

- When using the LDAP Query editor in Conditions/Exceptions on the Advanced tab the entire LDAP query was not exposed.
- Dynamic Distribution Group cached information was not refreshed on expiry.
- Using "Content from File" with an RTF document could occasionally cause repeated content to appear.
- Messages without a 'From' address, but with a 'X-Sender' header would not be processed.
- Messages with Sender: or From: field missing, empty or containing only <> would not be processed.
- Encrypted messages that triggered a policy with an embedded image would not be processed.
- Table components always had their merge cells option disabled.
- Configuration backup failed in certain scenarios.
- Importing and Exporting configuration files did not clear them from the temp folder.
- The folder selected for image and file location when importing multiple templates was not being retained.